

Lavender cottage

3 WATERFORD STREET, MORNINGSIDE, SOMERSET WEST, 7130

TELEPHONE NUMBER (021) 852 5078

Email address: lavenderctge@polka.co.za

Standard Terms and Conditions

Deposits:

A 50% deposit is required in order to finalize a reservation.

Reservations for "Special Events" plus "Single Night Stays" - a full payment of 100%, of the accommodation amount due, is required up front at the time of making the reservation

Cancellations:

Within 21 to 28 days of date of arrival – guests forfeit is 25% of deposit

Within 14 to 21 days from date of arrival – guests forfeit is 50% of deposit

Within 7 to 14 days from date of arrival guests forfeit 75% of deposit

Within 7 days from date of arrival guests forfeit 100% of deposit

Payment:

Payment in full, less any deposit already made, must be made on the day of arrival

Early Departures:

No refunds will be made against early departures unless an immediate alternate guest arrangement can be made

Lost keys etc:

Gate remote - R100 per unit

Door keys – R15 per key

Safe keys – R25 per key

Unreasonable Breakages or Damage:

A breakage deposit is not normally taken however guests will be charged the full replacement cost of any items damaged or broken.

Check In - After 13.00 hrs

Check Out - Before 11.00 hrs (or by arrangement)

1/2/2010